



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Substance Abuse and Mental Health

Community Support Program (CSP)
Consumer Status Survey – FY01

Summary Statistical Report

Prepared by
Jonathan Dunkle

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Executive Summary

The Community Support Program (CSP) Consumer Status Survey is administered annually. Survey forms are distributed to all treatment programs supported by the Division of Substance Abuse and Mental Health (DSAMH) that serve CSP clients. Information is collected regarding each consumer's employment status, hospitalization status, residential arrangements and housing subsidies as of the last day of each fiscal year.

Employment Status. A total of 615 (51.8%) employable CSP consumers (not disabled, retired, students, or homemakers) were employed either part-time or full-time.

Hospitalization Status. Most CSP consumers (2,204 or 96.9%) were NOT hospitalized.

Residential Arrangements. The majority of CSP consumers (1,883 or 82.8%) live in private, unsupervised residences.

Housing Subsidies. A total of 676 or 29.7% of CSP consumers received state or federal housing subsidies (including Client Assistance Funds used for housing).

Introduction. The Community Support Program (CSP) Consumer Status Survey is administered annually. Survey forms are distributed to all treatment programs supported by the Division of Substance Abuse and Mental Health (DSAMH) that serve CSP clients. DSAMH defines CSP clients as adults, age 18 and older, who have a diagnosed serious mental illness. The diagnostic criteria include: schizophrenia, schizoaffective disorder, delusional (paranoid) disorder, paranoid personality disorder, schizotypal personality disorder, borderline personality disorder, bi-polar disorder and major depression.¹ Case management staff at each facility/program are asked to complete a brief questionnaire for all CSP clients active as of the last day of the state fiscal year. Information is collected regarding each consumer's employment status, hospitalization status, residential arrangements and housing subsidies as of June 30th. A sample survey form has been included in the appendix.

This report provides a summary of the information collected during the FY01 survey process, as well as some comparison data from previous years. Detailed information by treatment unit has been included in the appendix for FY97 – 01.

FY01 Survey Responses. DSAMH's community mental health system caseload includes a total CSP census of 2,331 consumers as of June 30, 2001.² CSP Consumer Status Survey forms were received for 2,276 (or 97.6%) of the CSP consumer caseload.

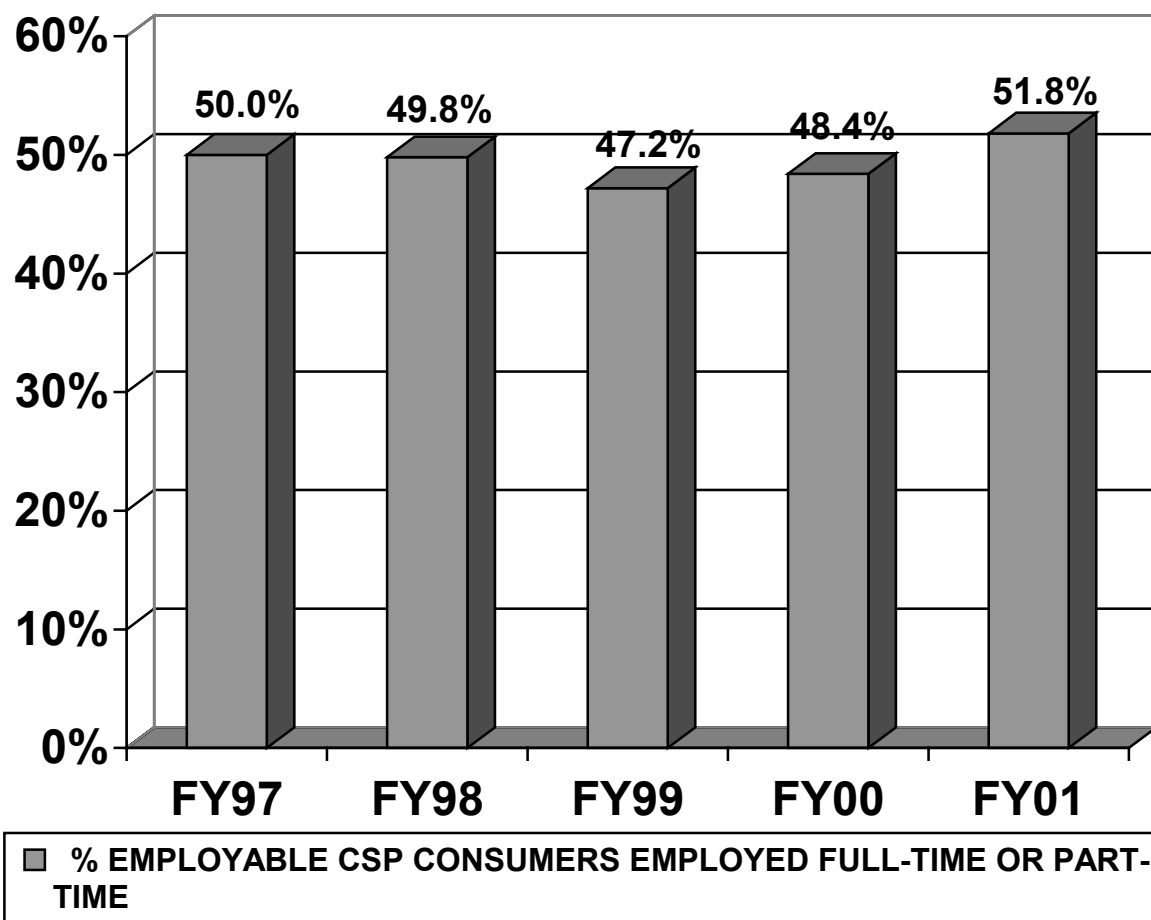
¹ Individuals with diagnoses that are not included in this list may be eligible for community support services at the discretion of DADAMH Community Mental Health Center clinical directors. Frequency/length of hospitalization and degree of disability are considered in determining eligibility for community support services. (FY99 Community Mental Health Services Block Grant Application, September 1, 1998, page 2.9)

² See Community Mental Health Report – 6/30/01.

Consumer Employment. A total of 615 (51.8%) employable consumers (not disabled, retired, a student, or homemaker) were employed either part-time or full-time.

Employment Status	Frequency	Percent
Disabled/Unable to Work	817	35.9
Part Time < 37.5 Hours	346	15.2
Unemployed / Not Looking for Work	290	12.7
Full Time >= 37.5 Hours	269	11.8
Retired	179	7.9
Unemployed / Looking for Work	173	7.6
Homemaker	71	3.1
Volunteer	33	1.4
Unknown	31	1.4
Other	27	1.2
Student	22	1.0
Inmate / Resident of Institution	18	0.8
Military / Armed Forces	0	0.0
Total	2,276	100.0

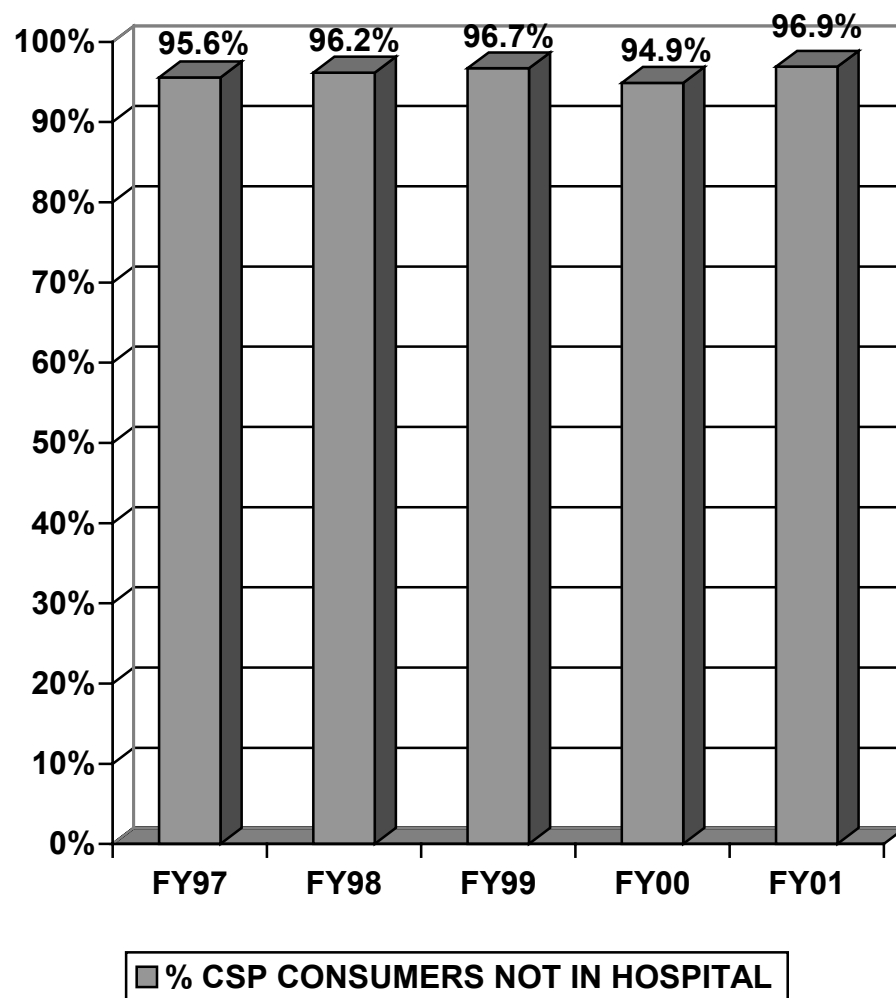
CSP CONSUMER EMPLOYMENT STATUS



Psychiatric Hospitalization. Most CSP consumers (2,204 or 96.9%) were NOT treated at a psychiatric hospital as of June 30, 2001.

Psychiatric Hospitalization	Frequency	Percent
None	2,204	96.9
Psychiatric Hospital	46	2.0
Unknown	19	0.8
Psychiatric Ward / General Hospital	7	0.3
Total	2,276	100.0

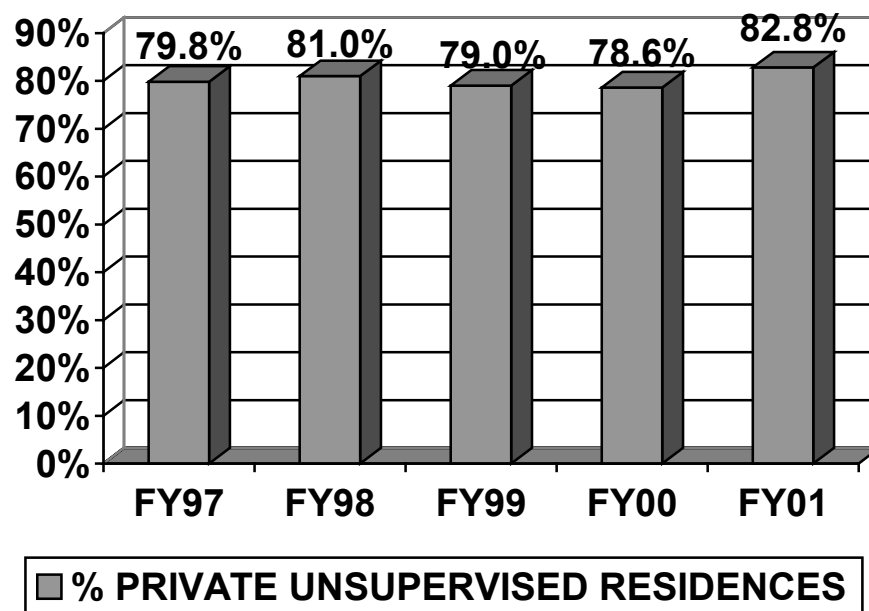
CSP CONSUMER HOSPITALIZATION STATUS



Residential Arrangements. The majority of CSP consumers (1,883 or 82.8%) live in private, unsupervised residences.

Residential Arrangement	Frequency	Percent
Private Residence / Unsupervised	1,883	82.8
Group Home Setting / Supervised	100	4.4
Licensed Adult Foster Care	75	3.3
Private Residence / Supervised	60	2.6
Unknown	32	1.4
Group Home Setting / Unsupervised	31	1.4
Transitional Housing >= 30 Days	20	0.9
Other	13	0.6
Psychiatric Hospital > 180 Days	12	0.5
Corrections Facility / Jail	11	0.5
No Domicile / Homeless	9	0.4
Boarding Home	9	0.4
Other Institution	8	0.4
Unlicensed Adult Foster Care	5	0.2
Nursing Home, ICF / SNF	5	0.2
Emergency Housing, Shelter < 30 days	3	0.1
Psychiatric Ward / General Hospital > 180 Days	0	0.0
Total	2,276	100.0

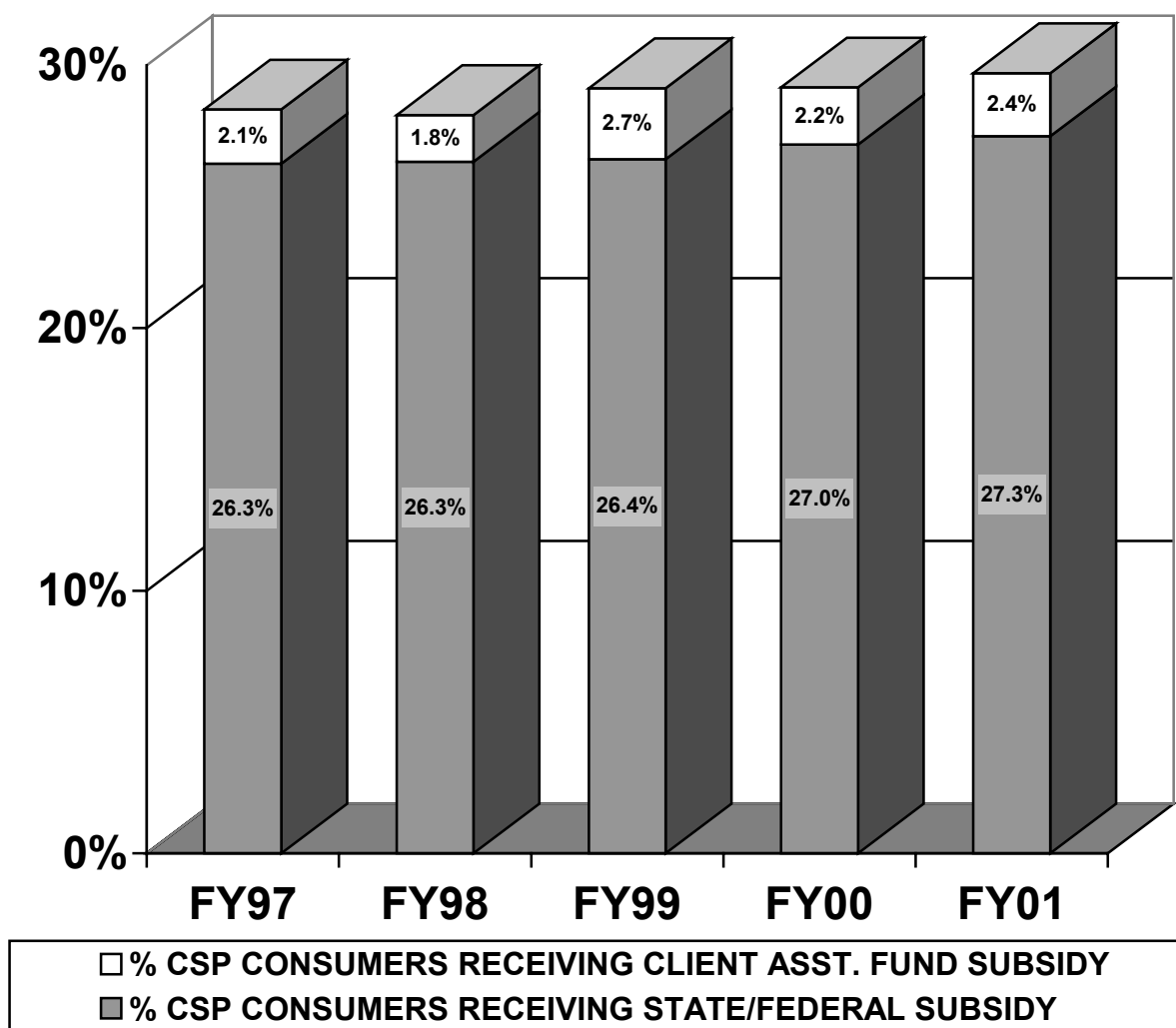
CSP CONSUMER RESIDENTIAL STATUS



Consumer Housing Subsidy. A total of 676 or 29.7% of CSP consumers received state or federal housing subsidies (including Client Assistance Funds used for housing) as of June 30, 2001.

Housing Subsidy	Frequency	Percent
No Rental Subsidy	1,565	68.8
State / Federal Subsidized Housing	621	27.3
Subsidized Client Assistance Funds	55	2.4
Unknown	35	1.5
Total	2,276	100.0

CSP CONSUMER HOUSING SUBSIDY STATUS



Additional FY01 Survey Information

Living Arrangement

2,216 of the surveys (97.4%) indicated that the consumer had a regular place to live at least five nights a week. The number of places a consumer lived in the previous ninety days is provided below.

Number of Places Consumer Lived in 90 days	Count	Percentage
1	2,043	89.8%
2	162	7.1%
3	25	1.1%
4	4	0.2%
5	6	0.3%
6	1	0.0%
7	0	0.0%
8	0	0.0%
>=9	1	0.0%
Unknown	34	1.5%

Facilities

The following question was asked regarding the availability and condition of facilities and appliances: "Are the following available in working condition?" The results are tabulated below:

Facility/Appliance	Yes	No	Unknown	Percentage "Yes"
Bathroom Facilities	2,245	10	21	98.6%
Room where consumer can go to be alone	2,207	48	21	97.0%
Range/Cooking Stove	2,211	43	22	97.1%
Refrigerator	2,219	37	20	97.5%
Telephone	2,195	64	17	96.4%
Washer/Dryer	2,057	182	37	90.4%

Neighborhood Safety

2,000 surveys (87.9%) reported that the consumer's neighborhood was safe from crime.

Level of Safety	Count	Percentage
Very Safe	837	36.8%
Safe if Careful	1,163	51.1%
Not Safe	201	8.8%
Very Unsafe	43	1.9%
Unknown	32	1.4%

Financial Condition

Respondents were asked whether the consumer had enough money each month to cover a variety of needs and wants. The results are below:

Item	Yes	No	Unknown	Percentage "Yes"
Food	2,185	75	16	96.0%
Clothing	2,018	241	17	88.9%
Rent	2,156	100	20	94.7%
Necessary Travel	2,072	184	20	91.0%
Medical Care	1,836	423	17	80.7%
Traveling to Visit Friends	1,745	499	32	76.7%
Social Activities	1,610	646	20	70.7%

Work Week

The survey asked "On average, how many hours per week has the consumer been employed during the past 90 days?"

Hours Worked	Count	Percentage
0	1,026	45.1%
<=20	290	12.7%
<=30	93	4.1%
<=40	267	11.7%
>40	13	0.6%
Unknown	587	25.8%

Confidence in Survey Information

The survey respondent was asked to indicate the level of confidence in the information entered on the survey.

Level of Confidence	Count	Percentage
100%	1,616	71.0%
>=90%	432	19.0%
<90%	228	10.0%

APPENDIX

Consumer Status Survey Form